



Transition from hospital to home

The right care, at the right time in the right setting

Roger Neilson House transitional care promotes safe and timely passage of your child from CHEO hospital to your home. The purpose is to support the families as they take their responsibility for the child's care while also receiving the occasional negotiated break prior to going home. Children who transfer to transitional care do so for a short period, an average length of stay in the transitional care is 3 days.

Things to expect:

1. *Before discharge from hospital*
 - The physician in-charge will consult the community discharge team from CHEO to discuss your needs, including equipment and supplies, transportation, adaptations in your home and nursing or PSW support
 - CHEO staff will provide you with the necessary training to confidently assume your child's care at home.
 - You will meet with your Community Care Access Centre (CCAC) Case Manager either before discharge from hospital or immediately after you return home. Your Case Manager will coordinate all aspects of your child's care at home.
 - The physician in-charge at CHEO will communicate with your primary physician (GP or Pediatrician) regarding diagnosis and follow-up plans.

2. *From transitional care program at Roger Neilson House*
 - Prepare your goals and set timelines
 - Provide care to your child in a home like environment
 - 24/7 skilled nursing care available for support and reinforcement of the training received at CHEO

3. *At the time of discharge from Roger Neilson House*
 - The nursing team will communicate with your CCAC case manager to ensure your community supports have been put into place
 - You will be asked to verify that you have confidently achieved the goals set at the time of admission and that you are comfortable to assume your child's care independently.
 - You will be given clear instructions about how to contact the nurse or physician on the Palliative Care Team on a 24-hour basis if you have questions or concerns.
 - You will have an opportunity to book follow-up visits to Roger Neilson House for respite

LEARN MORE:

CHEO Locate (ask them to page Palliative Care Nurse/Physician on-call): 613-737-7600 ext. 0

Admissions Coordinator: 613-523-6300 ext. 4611 | admissions@RogerNeilsonHouse.ca