



Visiting Home Hospice at Roger Neilson House

The Visiting Home Hospice is additional respite provided to families in their own home. This program supports families and children referred to the CHEO Palliative Care Team at the Children's Hospital of Eastern Ontario (CHEO) and Roger Neilson House.

WHAT CAN YOU EXPECT?

- At your request, a meeting with the Coordinator of Volunteer Services will take place in the family home to establish needs and identify services.
- A potential Volunteer match for the child and family is carefully identified.
- An initial introductory visit takes place at a mutually convenient time with the family, volunteer and Coordinator of Volunteer Services.
- Family Support Volunteers with a minimum of one year of experience volunteering at Roger Neilson House participate in this program.
- Volunteers provide companionship and the practical, emotional and social support to families who require additional respite care.
- The child's caregiver must remain in the home for the entire duration of the volunteer's visit.
- A two hour time period will be agreed upon by the family and volunteer and a suitable schedule of visits will be established.

WHAT CAN A VISITING VOLUNTEER DO?

- Read, play or do crafts with the child and siblings
- Take of the child while a parent gets some rest or does other activities around the house
- Help with light practical tasks around the house
- Help with outings to the park or playground
- Provide companionship and a reassuring presence for the children
- Volunteers have the responsibility to document each visit.



WHAT ARE THE LIMITATIONS OF THE VISITING HOME HOSPICE SERVICE?

- Volunteers are not permitted to do personal care tasks or medical care
- Volunteers are not permitted to give out their personal contact information
- The child's principal caregiver must be on the premises for the entire duration of the volunteer's visit.

HOW CAN YOU PARTICIPATE IN THE VISITING HOME HOSPICE SERVICE?

- Contact the Coordinator of Volunteer Services at Roger Neilson House: 613-523-6300, extension 605.