



Engagement Description

PLAY AND LEARN

Position Objective:
Assist professional care team with direct guest care as to enhance the quality of life for the child and his/her family during their stay at Roger Neilson House.

Roles and Responsibilities:
<ul style="list-style-type: none"> • Learn of guests' admissions and needs upon arrival • Communicate with Recreational Therapists and nursing staff upon arrival and after shift • Interact with guests, siblings, and family members • Be present in the capacity that families require • Accompany guests and entertain by the bedside, in the playroom and or Snoezelen Room or as required • Support families as needed • Ensure confidentiality of materials and information related to the house and it's guests • Record hours worked • Perform other related duties, as required

Skills:
<ul style="list-style-type: none"> • Demonstrated genuine interest in children and families • Experience interacting with people with special needs • Excellent understanding of pediatric palliative care • Good communication skills, bilingualism an asset (Other language an asset) • Excellent listening and interpersonal skills • Ability to work independently and as a team member • Good organizational skills • Tact and diplomacy in dealing with people • Flexible and sensitive to the needs of guests, siblings and parents

Volunteer Reports to:	Manager, Community Engagement and Volunteer Relations Nursing Staff and Recreational Therapists
Training Required:	<ul style="list-style-type: none"> • Volunteer Information Session (2 hrs) • Volunteer Orientation, Health & Safety tour of Roger Neilson House (2 hrs) • Palliative Care Training (5 weeks x 3 hrs), within 1st year of volunteering • Buddy Training (4 hrs)
Training (Optional):	<ul style="list-style-type: none"> • Workshops • Volunteer Meetings
Time Required:	4 hour shifts, weekdays and weekends
Position Length:	A commitment of 1 year, 8 hours a month
Support Provided:	<ul style="list-style-type: none"> • Support and training opportunities • Access to Resource Library • Gaining experience

About Roger Neilson House
Roger Neilson House is an eight-bed pediatric residential hospice that welcomes families with children/youth who are living with a life limiting illness that results in increased pain and symptoms and a progressive decline of health.