



## What are we doing?

Roger Neilson House staff are evaluating risk for children and staff. Recent travel history or exposure to sick travellers, along with new symptoms of illness, help quickly identify children, youth and family members who may have the virus. Anyone who screens positive for possible exposure to the virus **should not come to Roger Neilson House**.

Roger Neilson House is in close contact with CHEO, Ottawa Public Health and other agencies to help guide decision-making and receive updates on the virus.

## What if you have just returned from travelling?

If you or someone close to you have just returned from an affected area:

- Please consult “[Travellers returning from affected areas](#)” on Ottawa Public Health’s [Novel Coronavirus \(COVID-19\)](#) webpage.

## What if you think you may have the novel coronavirus

If you suspect your child or youth has the novel coronavirus:

- Consult “[When should you contact a doctor, Ottawa Public Health or a health care professional?](#)” on Ottawa Public Health’s [Novel Coronavirus \(COVID-19\)](#) webpage.

**Please do not come to Roger Neilson House.** We do not want our fragile children to be exposed to the virus.

If you decide to go to CHEO’s Emergency Department:

- Wash your hands with hand sanitizer.
- Put on masks when you arrive.
- Let the triage nurse know about any recent travel, including travel of those close to you

### Symptoms to watch for:

- fever
- cough
- difficulty breathing

## Information for patients

If you have an appointment scheduled, and have any of the symptoms above, please call your clinic or care team to see if you should still come to Roger Neilson House.

It is important that you let your care team know about any recent travel, including travel of those close to you.

## Information for hospice visitors

Please do not visit friends or family if you feel ill or have any symptoms of a respiratory virus.