



## The Family Advisory Committee

*You can make a difference!*

The Family Advisory Committee (FAC) provides the opportunity for families who use Roger Neilson House to give feedback and advice to the Executive Director, leadership team and staff about programs, practices, policies and initiatives.

The Committee is made up of 5 to 10 family members receiving palliative care and bereavement services at Roger Neilson House, up to two staff members and a volunteer. Members are asked to serve two year terms to a maximum of six years. Meetings are held every month from September to June. FAC members may also be invited to join various working-groups, committees and projects as family partners, should they be interested.

Members are asked to reach out and listen to other families for their input and to reflect on issues and priorities that may be different from their own when giving feedback. This respectful, collaborative partnership between families and the leadership and staff of Roger Neilson House helps to ensure that the services provided meet the needs of the families served.

### *Accomplishments*

- Offered a strong family voice supporting and enhancing guest and family-centered care
- Participated in the development of the legacy project to commemorate RNH's amazing babies, children and youth
- Provided advice on various services, including parent support groups, respite care and summer camps
- Actively contributed to the work of the safety review committee
- Offered the parent perspective regarding RNH's Quality Improvement Plan

### *Getting involved*

If you are interested in joining this important committee, see below for information on contacting our Staff Liaison. Once you have contacted the Staff Liaison, a formal application form will be sent to you for completion. Once submitted, you will be invited for an interview to determine your eligibility.

*"Being a FAC member means that I have been able to reflect on the challenges and joys of our son's life and offer my perspectives on issues that contribute to the development of this House that I love so very much" Bert Labonté*

### **LEARN MORE**

For more information please contact:

**Manager of Community Engagement and Volunteer Relations:** (613) 523-6300 ext. 4605 | [info@rogerneilsonhouse.ca](mailto:info@rogerneilsonhouse.ca)

Additional information about the FAC may be found on the Roger Neilson House website at [www.rogerneilsonhouse.ca](http://www.rogerneilsonhouse.ca)